

All veterans with a Purple Heart, former POW, or a Veterans Administration (VA) documented service-connected disability with ratings less than 100 percent who possess a Veteran Health Identification Card (VHIC) from the VA can sign up for access to Naval Air Station Jacksonville (NAS Jax).

**One recent change is that veterans and caregivers no longer need to have their service-connected VHIC or caregiver letter in their possession to come on base. If they do not have those items in their possession, but they have a REAL ID, NAS Jax Security personnel will verify their status via the Defense Biometric Identification System (DBIDS) and encode their REAL ID with an expiration date of three years, or the expiration date of their REAL ID - whichever comes first.**

**HOWEVER, veterans coming on base to use the Navy Exchange, Commissary, and Morale, Welfare and Recreation retail facilities must show their VHIC card when checking out. This privilege is also extended to primary family caregivers of eligible veterans, but they must have a VA caregiver letter to use these facilities.**

Those authorized to visit the station can also sponsor individuals per the following guidelines:

1. They must stop at the NAS Jax Visitor Control Center (VCC) and have those being sponsored conduct a background check.
2. Once the background check is approved, they will be issued a one-day pass. Background checks must be conducted EVERY time they come aboard the installation.
3. The VHIC cardholder MUST stay with the person they are sponsoring at all times.

To obtain a VHIC card, go to: <https://www.va.gov/healthbenefits/vhic>. All VHIC cardholders MUST stop at the NAS Jax Visitor Control Center (VCC) to enroll in DBIDS before entering the station the first time. VHIC cardholders and primary family caregivers can present their VA letter of eligibility or REAL ID and enroll in DBIDS for installation access.

The VCC is location in Building 9 at the NAS Jax Main Gate. The hours of operation are Monday through Friday from 7 a.m. to 4 p.m., and Saturdays from 7 a.m. to 3 p.m. For more information, call (904) 542-4530.